

HOMETEAMNS RESPONDS TO CYBERSECURITY INCIDENT

Media Statement

3 March 2025

On 25 February 2025, HomeTeamNS discovered that access to some of our servers was affected by a ransomware attack. The affected servers were immediately disabled and isolated from our IT network.

We engaged third-party cybersecurity experts to investigate and remediate the incident, and we are also working with the authorities. As part of our remediation efforts, the passwords of all our administrative accounts have been changed, and security scans and firewalls have been further enhanced to strengthen our network security.

The affected servers contained some data of our employees and ex-employees, and the vehicle details of some members and affiliate members. At this time, there is no evidence of data extraction, but we are monitoring closely.

We have reached out to those who are affected to assist them with protecting themselves from phishing or unauthorised transactions and to minimise the impact from this incident.

The protection of our stakeholders' personal data is of utmost importance to HomeTeamNS. We are working closely with our cybersecurity experts, the Police and the Cyber Security Agency of Singapore to investigate and remediate this incident.

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About HomeTeamNS

HomeTeamNS is a non-profit organisation set up to recognise the invaluable contributions of the Singapore Police Force (SPF) and Singapore Civil Defence Force (SCDF) NSmen to the safety and security of the nation. HomeTeamNS aims to build a greater sense of camaraderie amongst SPF and SCDF NSmen by providing a shared environment for them to network and build bonds through sporting and social activities.

HomeTeamNS has a membership base of over 260,000 NSmen, with four clubhouses conveniently located at Balestier, Bedok Reservoir, Bukit Batok and Khatib and actively renews its commitment to be the desired place for NSmen and their families to get together, have fun and feel proud to be part of the Home Team family. The clubhouses are equipped with sports and recreational facilities such as gyms, villas, food and beverage establishments and child-friendly facilities and enrichment centres. For more information, please visit www.hometeamns.sg.