

East Villa

HomeTeamNS Bedok Reservoir

CANCELLATION POLICY

No refund shall be given in the event of cancellation or accidental bookings. Failure to arrival for check-in at the stipulated timing will be treated as No-Show.

No-Show / Early Check-Out

No refund shall be given for early check-out.

IMPORTANT INFORMATION

1. By reading this, you are taken to have agreed to the terms and conditions set out for the use of the lodging facilities.
2. Occupants may not move furnishings or interfere with the electrical network or any other installations in the rooms or on the premises of the Clubhouse without the consent of the Management. Any damage to the room and the Clubhouse's fixtures, fittings and furnishings will be the responsibility of the Occupants and will be charged accordingly. A minimum **\$100** cleaning fee will be imposed for excessively messy or dirty.
3. Smoking is only permitted at designated areas in the Clubhouse. All rooms have a non-smoking policy and **\$200** will be charged to your room for guests who violate this. Should the fire alarm be activated, an additional **\$500** will be.
4. Noise level should be kept to a minimum after **11pm**. HomeTeamNS reserves the right to request Occupants who are found to have violated this regulation to leave the premises.
5. No decorations or fixtures are allowed in the room/villa. Should there be any unauthorized decorations that damage the fittings, minimum of **\$30** charges will impose.
6. Loss of Physical Access Card will be charged for **\$50** per card.
7. HomeTeamNS and East Villa will not be liable for any loss of belongings left in the villa.
8. Maximum guests permitted to stay in the room/villa are based on room type and bedding configuration.
9. For your safety, please abide strictly with the maximum room/villa occupancy due to the Fire & Safety Code as stipulated by the SCDF Fire Code Review Committee and the FSSD Standing.
10. As precautionary measure, HomeTeamNS East Villa may be activated as a Government Quarantine Facility (GQF). This is to ensure that quarantine facilities can be deployed at a short notice to safeguard public health, if the need arises.

The management reserves all rights to escort out any additional person who do not comply with the T&Cs.

Yours sincerely,
East Villa
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